



PATENT
Attorney Docket No. 08516.0005-00
SAP Reference No. 2002P10026US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Thomas AREND) Group Art Unit: 2129
Application No.: 10/697,433) Examiner: Peter D. Coughlan
Filed: October 31, 2003)
For: IDENTIFYING SOLUTIONS TO) Confirmation No.: 7747
COMPUTER PROBLEMS IN)
MAIN SYSTEM BY SERVICE)
SYSTEM)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

REPLY TO OFFICE ACTION

This Amendment accompanies a Request for Continued Examination (RCE), fulfills the requirement for a submission under 37 C.F.R. § 1.114, and responds to the Final Office Action mailed October 26, 2007. Please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment section of this paper.